



Jade Travel

Corporate Traveler

Spring 2010

What you should know about flight cancellations due to weather

New twist: During last month's bout of snowstorms along the East Coast, thousands of flights were either canceled or delayed. This time was different. Some airlines have changed their practices in an effort to avert the nightmare that results from last minute massive flight disruptions.

1. Some airlines are canceling flights before the storm begins.
2. These same airlines are now offering passengers the option to rebook even before the flight is canceled.

What should you do differently –when expecting a major storm? Whenever possible, your first conversation should be with your Jade Travel agent. She can find out if your scheduled airline offers these advance solutions. If you are *en travel*, or otherwise unable to speak to Jade Travel, you may also be able to beat other travelers who are waiting on hold by rebooking your flight online. Delta and United, among others, allow travelers to revise itineraries by clicking on the link in their weather bulletin and plugging in the confirmation number.

Our agent may also be able to refund your ticket. In cases of severe weather delays and cancellations, airlines generally offer full refunds for canceled flights or if the alternative schedules offered are simply not acceptable. That means, if you find a better flight on another airline, you may be allowed to book that instead and recoup the cost of the original tickets.

Be sure to ask our agent about hotel discounts at airport hotels prior to your flight –OR– when you return from your trip! We have special rates at KCI airport hotels that offer FREE parking & complimentary shuttle to the airport.

- HELPFUL LINKS -

www.tsa.gov Security Updates

www.cdc.gov Center for Disease Control

www.flykci.com Kansas City Airport

Check on airport status or flight delays:

<http://www.fly.faa.gov/flyfaa/usmap.jsp>

The Cost to get a passport
may be increasing—

On February 9th, the State Dept.
proposed an increase to \$135 for new
passports and \$110 for renewals!
The subject is currently in 30-day
public comment period.

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